

Frequently Asked Questions

1. How does the membership program work?

Once you choose one of our membership subscriptions you will receive a membership card in the mail within 7-10 days. When a situation occurs, for example, you receive a traffic violation you would take a picture of the ticket and send it to our claims department (udsinc@udsinc.us) or you can mail in claim at address provided on “Contact Us” page and it will take 3-5 business days for review and 7-10 days for claim reimbursement to be issued.

2. Why don't you cover DUI's?

Because we don't condone or support any negligent acts. Drinking while driving is extremely against the law and our job is to help our customers be more responsible.

3. Will you ever add additional services?

Absolutely, the founder of this company has an array of services that will be added periodically.

4. What are the CAPS for your memberships?

VIP Basic membership level is \$250, VIP Premium is \$500, & VIP Deluxe is \$750 VIP Supreme \$1,000. This is your expense budget for the duration of your contract. When and if you exceed your CAP we will still reimburse you at 25%.

5. What is the difference between UDS INC, & Insurance?

UDS INC is a membership association that takes care of customer's out of pocket expenses. Insurance has bonds to their policies.

6. Are you an MLM company?

NO, we are direct sales/Network Marketing.

7. Do you have additional financial support in case your claims department takes a huge hit?

Yes, we currently have three companies that financially support us up to \$6 million in security.

8. How does your cancellation policy work?

As long as no services are rendered then there is no cancellation fee, however if services are rendered meaning if UDS INC, has issued a check on customer's behalf for a claim then you will be responsible to fulfill your membership contract term which is based on a 18 month contractual basis.

9. What makes your credit repair program different from others?

Nothing, we are just more affordable and we actually build our customers their own personal credit portal. We actually take pride in educating our customers with understanding credit repair.

10. How does the “Investment Program” work?

Depending on which package you choose, all membership levels give you an account for you to purchase actual grams of Gold at a wholesale rate. Now, for the **VIP Premium & VIP Deluxe** we actually give you 1-2 grams of gold for FREE every year just for being a customer. Also within the Investment Program you will have a savings account where you will accumulate money at the end of the year just for being a loyal member.

11. Do you have programs for non-profits?

Yes. We actually have a Specialty Card Residual Fundraiser Program” to where non-profits, businesses churches along with schools can participate within the program to receive residual revenue within their entity.

12. Do you have “Family Packages”?

YES. Anyone over the age of 18 will pay regular price for membership and anyone under the age of 18 will pay **\$5 Basic, \$10 Premium and \$15 for Deluxe \$20 Supreme**. All family packages have to be called in at 321-283-5800 ext. 1.

13. Who are your Partners?

